

# Terms and Conditions

## Splend referral program – Flexi and Flexi own plans

### How does the referral program work?

You can earn up to \$250 for every new person you refer to Splend's *Flexi* and *Flexi own* plans. Here's the criteria the person you refer must meet:

- be a new Splend customer
- meet all the standard conditions for joining Splend
- comply with the standard Splend Terms and Conditions
- use your referral code when signing up

Please note: by providing Splend with the contact information for your referral, you acknowledge that you have the right to provide that information.

### Am I eligible to refer?

You can be a referrer/inviter if you meet the following criteria:

- legal resident of your country, of legal age where you live
- have an active Splend account with no outstanding debt

### How do I receive my referral bonus?

You will receive \$250 credit toward your weekly subscription invoice.

### When do I receive my referral bonus?

You become eligible for a referral payment once the person you refer meets the criteria outlined above.

Please allow up to six weeks for the referral payment to be credited to your invoice.

### What reward does my friend receive?

They receive a \$50 discount toward their weekly subscription invoice.

### Do I get a referral bonus if I have an outstanding balance?

Yes, the referral bonus will be used as credit against your outstanding balance.

### Can I claim a bonus for referring a returning Splend customer?

No, you're only eligible for the bonus if you refer a new Splend customer.

### How can I use my referral code?

Splend wants you to share your referral code and earn, but referral codes must be used only for personal and non-commercial purposes. This means that you can share your referral code only with people you know.

Splend has the right to limit the number of times you may use or share your referral code based on the referral program in which you participate.

### **How can I find my referral code?**

Your Customer Specialist will provide you with your unique referral code when you onboard with Splend. You can also find it in the Splend app.

If you forget your referral code, simply contact your Customer Specialist.

### **General Points**

1. Splend reserves the right to set a limit on the number of times you may use your referral code. The requirements for receiving, and the amounts of the referral payments are subject to change at Splend's sole discretion.
2. Splend reserves the right to change, end, or pause – in whole or in part – any referral program, as well as any referrer/inviter's or referee/invitee's ability to participate in any referral program, at any time, and for any reason, including suspected fraud (including by either the referrer and/or referee/invitee) abuse, or any violation of these Terms and Conditions. If Splend ends any referral program, referral rewards may be forfeited at that time.
3. Splend may update these Terms and Conditions at any time. If Splend makes an update, Splend will post the update on the [www.splend.com.au](http://www.splend.com.au) website. Continued participation in any referral program after any update will mean that you have agreed to the update.
4. The referral code must be used either at the time of online enquiry, by the sign-up specialist at the time of booking, or at the time of onboarding the customer. If not quoted and added during this time, the referral bonus will not be paid. This means no backdating payments if the referral code was not used at the appropriate time.